

Terms of Service

Written by Administrator

Tuesday, 12 August 2008 16:50 - Last Updated Monday, 23 November 2015 03:53

Space Prepaid Services denoted here as RECHARGEONE.COM shall not share any of the information provided by you to any third parties, nevertheless RECHARGEONE.COM shall use this information to create user profiles in order to better understand your needs, and therefore be better able to provide profiled targeted promotions, in this context, RECHARGEONE.COM shall send you some targeted email promotions related to RECHARGEONE.COM products only.

You must be at least eighteen (18) years old to register for the services provided in the Website. We also encourage anyone under the age of eighteen (18) years old to seek the consent of their parents or guardians before making use of any of the services available at RECHARGEONE.COM or before providing information about themselves to anyone on the Internet. Children should never reveal their addresses, phone numbers or other personal information to any strangers on the Internet.

Delivery

RECHARGEONE.COM sends pin numbers by email instantly and automatically for white listed customers once the payment process is complete, RECHARGEONE.COM support team have the full right to decide whether your account should be white listed or not and whether to confirm your order and send you the pin(s) or not without disclosing any justification or details for such decision, support team have the right to ask for any verification document required to help makeup their decision after completing your payment, failing to provide such verification documents entitles the support team to initiate the refund process, if your account remains not white listed, you might have to wait up to 6 hours to receive the pin, you hereby agree to this 6 hour delivery SLA and you will not have the right to complain on latency of delivery unless delivery time exceeds this SLA, If support team decide not to confirm your order and not to send you the pins for any reason (without being obliged to disclose justification for such decisions), the refund process shall be triggered.

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Returns and Refund policy

RECHARGEONE.COM sends pin numbers by email, Online Pin delivery pins cannot be returned once sent out by email, nevertheless we have a comprehensive refund process, if you suspect that the pin number is not working, please contact us within 7 calendar days, we will check with the concerned service provider, if the service provider confirms that the pin number has a problem, we would either send you another pin number or completely refund you, otherwise if the service provider states that the pin number has no issue, we will guide you to the proper use of the pin number and help (without being obliged) in solving problems not related to pin number that is stopping you from recharging properly, if the support team decide to initiate the refund process, it can take up to 15 working days to complete this process, support team have no any commitment to reply your messages in Paypal resolution center or reply emails sent to our website if the refund process is triggered, you will receive an email indicating such refund process trigger.

No Warranties; Limits on Liabilities

YOU ASSUME TOTAL RESPONSIBILITY AND RISK FOR YOUR USE OF THE WEBSITE AND THE INTERNET. RECHARGEONE.COM MAKES NO WARRANTY THAT IT WILL MEET

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YOUR REQUIREMENTS OR THAT IT WILL BE TIMELY, SECURE, ACCURATE OR ERROR-FREE. THE WEBSITE AND ALL SERVICES AND PRODUCTS ARE PROVIDED "AS IS" AND ON AN "AS AVAILABLE" BASIS. RECHARGEONE.COM DISCLAIMS ALL WARRANTIES AND CONDITIONS, EXPRESS, IMPLIED OR STATUTORY, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF TITLE, MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND NON-INFRINGEMENT. SOME STATES DO NOT ALLOW THE DISCLAIMER OF IMPLIED WARRANTIES, SO THE FOREGOING DISCLAIMER MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER LEGAL RIGHTS WHICH VARY FROM STATE TO STATE.

THE PRODUCTS OBTAINED THROUGH THE USE OF OR IN CONNECTION WITH THIS WEBSITE MAY OR MAY NOT CARRY WARRANTIES FROM THE MANUFACTURERS OF THOSE PRODUCTS. IF SUCH MANUFACTURER WARRANTIES EXIST, THEY ARE THE ONLY WARRANTIES APPLICABLE TO SUCH PRODUCTS

RECHARGEONE.COM DOES NOT WARRANT THAT THE WEBSITE CONTAINS COMPREHENSIVE INFORMATION ON ANY PRODUCT OR ANY CATEGORIES OF PRODUCTS WHATSOEVER.

IN NO EVENT SHALL RECHARGEONE.COM BE LIABLE FOR ANY LOST PROFITS OR SPECIAL, INCIDENTAL, CONSEQUENTIAL, ECONOMIC, EXEMPLARY, OR PUNITIVE DAMAGES (WHETHER FORSEEABLE OR NOT) INCLUDING WITHOUT LIMITATION LOST OR ANTICIPATED REVENUES OR PROFITS ARISING FROM ANY CAUSE WHATSOEVER (INCLUDING INTENTIONAL OR NEGLIGENT CONDUCT), WHETHER IN CONTRACT OR TORT, OR DAMAGES ARISING FROM ANY ERRORS, MISTAKE, OMISSION, INTERRUPTION OR DELAY IN THE COURSE OF ESTABLISHING, FURNISHING, CHANGING OR TERMINATING ANY SERVICE PROVIDED THROUGH THE WEBSITE, OR FOR ACCURACY OR COMPLETENESS OF ANY INFORMATION PROVIDED IN THIS WEBSITE, EVEN IF RECHARGEONE.COM HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. IN NO CIRCUMSTANCE SHALL RECHARGEONE.COM'S LIABILITY TO ANY CUSTOMER EXCEED THE VALUE, CALCULATED AT RECHARGEONE.COM'S THEN-APPLICABLE RATES, OF THE UNUSED MINUTES ON A CUSTOMER'S PREPAID CALLING CARD ("PIN"). SOME STATES DO NOT ALLOW SOME LIMITATIONS OF LIABILITY, SO THE FOREGOING LIMITATIONS MAY NOT APPLY TO YOU.

THE RISK OF LOSS OF ALL PINS PURCHASED THROUGH THIS WEB SITE SHALL PASS TO CUSTOMER IMMEDIATELY UPON PURCHASE AND CUSTOMER SHALL ASSUME ALL

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RISK OF LOSS. RECHARGEONE.COM SHALL NOT BE OBLIGATED TO PROVIDE CREDITS OR REFUNDS (IN ANY FORM OR AMOUNT) FOR LOST OR STOLEN PINS, MISUSED PINS, UNAUTHORIZED OR FRAUDULENT USE OF PINS, OR FOR PINS THAT HAVE UNUSED OR EXPIRED MINUTES.

THE OBLIGATIONS OF RECHARGEONE.COM UNDER THIS AGREEMENT ARE SUBJECT TO, AND RECHARGEONE.COM SHALL NOT BE LIABLE FOR, DELAYS, FAILURES TO PERFORM, DAMAGES, LOSSES OR DESTRUCTION, OR MALFUNCTION OF ANY EQUIPMENT OR ANY CONSEQUENCE THEREOF CAUSED OR OCCASIONED BY, OR DUE TO FIRE, FLOOD, WATER, THE ELEMENTS, LABOR DISPUTES OR SHORTAGES, UTILITY CURTAILMENTS, POWER FAILURES, EXPLOSIONS, CIVIL DISTURBANCES, GOVERNMENTAL ACTIONS, SHORTAGES OF EQUIPMENT FOR SUPPLIES, UNAVAILABILITY OF TRANSPORTATION, ACTS OR OMISSIONS OF THIRD PARTIES, INCLUDING WITHOUT LIMITATIONS, ACTS OR OMISSIONS OF THIRD PARTY SERVICE PROVIDERS, OR ANY OTHER CAUSE BEYOND THE REASONABLE CONTROL OF RECHARGEONE.COM.

Applicable Law

These terms and the performance of all obligations hereunder shall be governed and construed in accordance with Jordanian law and the parties hereto submit to the jurisdiction of the Jordanian courts

Copyright

All images, sounds and ideas are copyright of Ash7anlak Online Prepaid Services Ltd. Use only with written consent

Severability

If any provision of this Agreement is held to be invalid or unenforceable, such provision shall be struck and the remaining provisions shall be enforced and remain in full force and effect.

Waiver

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The failure of either party to insist upon or enforce strict performance by the other party of any provision of the Agreement or to exercise any right under the Agreement will not be construed as a waiver or relinquishment to any extent of such party's right to assert or rely upon any such provision or right in that or any other instance.

Entire Agreement

This Agreement (including the Privacy Policy) sets forth the entire understanding and agreement between the parties with respect to the subject matter herein, and supersedes all prior agreements and understandings.

You are Consent

By using our Web site, you consent to the collection and use of this information by RECHARGEONE.COM. we have the right to ask you to provide your local UAE Address, mobile number and a scan of your UAE passport, UAE Visit or work Visa to protect against fraud orders, this information shall be kept safe and not shared with any entity, If we decide to change our privacy policy, we will post those changes on this page so that you are always aware of what information we collect, how we use it, and under what circumstances we disclose it.

Amendments

RECHARGEONE.COM reserves the right to unilaterally amend this Agreement at any time by either: (I) notifying you by e-mail, in which case the amendments will be effective upon e-mailing you the notification at the e-mail address you have provided; or (ii) by posting the amended version on the Website and announcing on our Home Page that the amended agreement is available. In this case, such amendments will be effective when announced.

Bankruptcy by Carrier/Supplier:

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RECHARGEONE.COM Online Prepaid Services Ltd will not be liable or responsible to reimburse for loss of minutes or loss of value in prepaid phone cards if the telecommunications carrier or distributor of the prepaid phone card declares bankruptcy.

Give Us Your Feedback

RECHARGEONE.COM welcomes your questions and comments about privacy. Please contact us